

Food Service Manager

If you have **2+ years' experience In Fast Food Operations Management**, we want to hear from you!

We are a fairytale-themed park dedicated to providing a magical fantasy world where young children can create, imagine, play and learn. Established in 1950, we are located on the shores of Lake Merritt in Oakland.

This hands-on management position requires all areas of quick service restaurant management including staff training, management and scheduling, food handling standards, ordering and inventory control, cost of sales, controllable expenses, cash handling, cleanliness standards, problem solving, great customer service and strong oral and written communication skills. This is an hourly working management position -- over 70% of the time is working the line.

Qualifications

- A minimum of 2 years of experience in Fast Food Service Management
- A proven track record for safety, health, and cleanliness
- Excellent management, customer service and interpersonal skills
- Excellent time management, organizational skills, and ability to follow direction
- Working knowledge of POS, P&L, Microsoft Office – Word, Excel - is a must

Requirements

- Knowledge of CA labor laws.
- Must pass a criminal background check.
- Must be able to lift up to 30 pounds.
- Must be able to stand for extended periods of time.
- A college degree is preferred but not required.
- Must be able to work indoors/outdoors in all types of weather.

Schedule

Weekends are **REQUIRED**. Most holidays are required. Hours are typically 9am-5:00pm with occasional evenings and special events. Weekends are required. Winter Park Schedule is FRI-SUN, 30 hours/week. Spring, Summer, and Fall is 40 hours/week with work days typically being WED-SUN. Some evening events required. The park is closed when it rains.

Responsibilities

- Run the daily operations of the Johnny Appleseed Cafe and Peter's Big Pumpkin Espresso Stand, and catering orders for special events.
- Train, supervise, and schedule 5-15 staff members.
- Work with Operations Manager on managing P&L, vendor relations, and special events.
- Provide a positive eating experience for customers, including fast and friendly service.
- Manage and order inventory including food and supplies.
- Follow all health and safety rules and regulations.
- Work as the cook, barista, and run the cash registers as needed.
- Daily cash handling and deposits.
- Assist in keeping the facility safe and secure.
- Cleaning and maintaining equipment.
- Manage supply and labor costs.

Pay and Benefits

Medical, dental and vision insurance available after 60 days.

Vacation and sick time.

401k available after 6 months.

For more information, visit our website at www.fairyland.org.